

Interview Feedback

1. What did the interviewer do well? Try to list at least three things.

2. On a scale of one to ten, how genuine did the interviewer feel? Why?

3. Put a checkmark by each thing that you observed in the interview: (Some may not be relevant.)

- Good first impression – they identified themselves and the agency.
- ☐ Started with general open ended questions, then got more specific.
- ☐ Reflected back to make sure they understood what the family member was saying.
- ☐ Validated the family member's experiences and emotions.
- ☐ Redirection if needed.
- ☐ Gave options and advice.
- ☐ Took into account the person's age.
- ☐ Intentional silence.
- ☐ Showed evidence of active listening/had positive body language.
- ☐ Ended with a quick summary and discussion of when they will meet again. Left contact information.
- ☐

4. What's something they could improve on?

5. What's at least one takeaway you have about how you will approach interviews like this in the field?